



Happy Tails Pet Resort and Spa

Resort Guidelines for Dogs

Happy Tails Pet Resort and Spa strives to provide a fun and safe social environment for your pets. We pride ourselves in providing loving, safe and high-quality care. Happy Tails reserves the right to refuse services to any pet due to illness, health issues, temperament, breed, incomplete application, spayed/neutered status, or for non-payment of services.

To ensure the safety and health of all pets, we must comply with the following guidelines:

Age and Breed Restrictions

- Puppies at 12 weeks of age may attend provided they have completed their final (third) set of vaccinations and have a negative fecal test.
- All dogs attending must be spayed or neutered by seven months of age unless previous arrangements have been made with Happy Tails management. Documentation from your Veterinarian must be provided. Once a puppy reaches age seven months, they will not be eligible to continue attending until they are spayed or neutered.
- Insurance restrictions do not allow us to accept Presa Canario, Cane Corso, American Pit Bull Terrier, American Staffordshire Terrier, American Bully, Staffordshire Bull Terrier, Akita, Chow or the purebred German Shepherd Dog. If your dog has physical characteristics of these breeds and our management questions his/her lineage, we will gladly accept a veterinary administered lineage test with results showing your dog's lineage and showing the percentage of breeds.

Play Date Assessment

- Before your dog attends daycare or boards with us, and after the enrollment documents are complete, we will invite your dog for a Play Date. This Play Date Assessment is conducted to determine that your dog is not toy, food, dog or human aggressive, and to make certain that your dog is socialized in an appropriate play group. At the conclusion of the visit, we will discuss with you how your dog's day went. This 1st visit will be at no charge to you.

Health

- When attending Happy Tails, all dogs must be healthy and free from any illness or disease that could potentially be harmful to other dogs and humans. Dogs must be in good general health and not been treated for a communicable illness in the past 15 days and/or have completed the prescribed antibiotics or treatment. Examples, but not limited to: mites, mange, conjunctivitis, intestinal parasites or canine cough. A veterinarian certification of health including a negative fecal test may be required.
- If your dog has a chronic condition such as: hypo/hyper thyroid, diabetes, epilepsy, glaucoma, periodic seizures, heart or orthopedic conditions, you are responsible for informing Happy Tails of the condition, any medication requirements and/or activity restrictions. A Veterinarian certification authorizing attendance may be required.
- Happy Tails requires that all dogs be on a preventive flea and tick program. Canine guests with signs of fleas and/or ticks cannot attend and will be required to be treated prior to returning to the program.
- Dogs must be out of a shelter or rescue type environment for 30 days prior to attending.

Vaccinations

- At the time of the Play Date Assessment, your dog must meet the following vaccination requirements. A facsimile of vaccination records, including expiration dates and the results of the last fecal test must be provided. These records must arrive directly from your Veterinarian and cannot be accepted from the pet parent. Dogs whose vaccinations/tests are not current cannot attend. It is the owner's responsibility to keep vaccinations and fecal tests current at all times. Records and test results must arrive directly from your Veterinarian.

We request that your dog wait for 14 days after receiving initial vaccinations prior to attending Happy Tails; it takes this long for the initial vaccinations to take full effect. No waiting period required for boosters.

- ✓ Rabies–The Rabies certificate or veterinarian proof of vaccine must be provided.
- ✓ DHP (Distemper, Hepatitis, Parvovirus) vaccinations must be current and kept up-to-date. You also may want to consider vaccinating for Lyme disease.
- ✓ Bordetella (Canine Cough) – This immunization must be repeated annually. If your dog has never had this immunization, it must be administered 14 days or more before their first visit.
- ✓ Fecal Test - All dogs must have a fecal flotation test conducted by your veterinarian to check for parasites and bacterial infections within the past 6 months and results must show the fecal test was free from parasites or ova. If any parasites or infections are found in the feces, your dog cannot rejoin the fun until a negative fecal test is presented. The fecal test must be repeated by your veterinarian every six months.
- ✓ Leptospirosis – Annual vaccination is required unless your veterinarian provides written notification to us that receiving this vaccination would be a health risk to our dog.
- ✓ Canine Influenza – Annual vaccination is required.

Pet Questionnaire and Service Agreement

- All dogs must have a completed and signed Pet Questionnaire and Service Agreement on file at Happy Tails. By signing, owners are certifying that their dog has not previously shown threatening or aggressive behavior towards any human or dog.

Attire

- For your dog's safety we require that while on Happy Tails Pet Resort and Spa's property, all dogs must be leashed until they are handed off to a caregiver. This includes to and from your vehicle as well as in the lobby.
- All dogs must arrive on a non-retractable leash and wear a standard flat collar, quick release style collar, or harness; preferably with an identification tag. Choke collars and prong collars are permitted only for arrival and departure. For safety purposes, dogs do not wear collars or harnesses during play at Happy Tails.
- Once enrolled at Happy Tails, your dog will receive a Happy Tails ID tag on their leash. We ask that you do not remove this tag as it helps us identify which collar and leash belong to your dog.
- Seresto Collars may be worn however, we cannot be responsible for loss or damage.
- We strongly recommend that your pet is micro-chipped for his/her safety.