



Happy Tails

Pet Resort and Spa

Resort Guidelines for Cats

Happy Tails Pet Resort and Spa strives to provide a fun and safe social environment for your pets. We pride ourselves in providing loving, safe and high-quality care. Happy Tails reserves the right to refuse services to any pet due to illness, health issues, temperament, breed, incomplete application, spayed/neutered status, or for non-payment of services.

To ensure the safety and health of all pets, we must comply with the following:

Age and Breed Restrictions

- The minimum age requirement for cats is 14 weeks old.
- Cats must be spayed or neutered by 4 months of age.
- Cats may be subject to breed restrictions at the management's discretion.

Health

- When attending Happy Tails, all cats must be healthy and free from any illness or disease that could potentially be harmful to other pets. Cats must be in good general health and not been treated for a communicable illness in the past 15 days and/or have completed the prescribed antibiotics or treatment. For example, mites, mange, conjunctivitis, intestinal parasites or any respiratory illness. A veterinarian certification of health may be required in some instances.
- If your cat has a chronic condition such as hypo/hyper thyroid, diabetes, epilepsy, glaucoma, or periodic seizures, you are responsible for informing Happy Tails of the condition, any medication requirements and/or activity restrictions. A Veterinarian certification authorizing attendance may be required.
- Happy Tails requires that all cats be on a preventive flea and tick program. Feline guests with signs of fleas and/or ticks cannot attend and will be required to be treated prior to returning to the program.
- Cats must be out of a shelter or rescue type environment for 30 days prior to attending.

Vaccinations

- Cats must meet the following vaccination requirements. A facsimile of veterinarian records, including expiration dates and the results of the last fecal test must be provided. These records must arrive directly from your Veterinarian and cannot be accepted from the pet parent. Cats whose vaccinations/tests are not current cannot attend daycare. It is the owner's responsibility to keep vaccinations up to date and assure that updated and current health records are forwarded from your Veterinarian to Happy Tails by way of email or fax.

We request that your cat wait for 14 days after receiving initial vaccinations prior to attending Happy Tails; it takes this long for the initial vaccinations to take full effect. No waiting period required for boosters.

- ✓ FVRCP (feline viral rhinotracheitis, calicivirus and panleukopenia (distemper)) within the past 12 months
- ✓ Rabies (1 or 3-year vaccine)
- ✓ Negative Fecal Exam within past 6 months. In multi-cat households where cats share the same litterbox a separate fecal test is required.

Pet Questionnaire and Service Agreement

- All cats must have a completed and signed Pet Questionnaire and Service Agreement on file at Happy Tails. By signing, owners are certifying that their cat has not previously shown threatening or aggressive behavior towards any persons or other cats from the same household boarding in the Family Atrium.
- All cats must have a completed and signed Pet Questionnaire and Service Agreement on file at Happy Tails.

Attire

- Cats must arrive and depart in a cat carrier.